Annex no. 2 Available basic and additional services

This Annex provides an overview of the basic and additional services available to senders. The content of basic and additional services and the conditions for ordering such services are set out in the main text of the General Business Conditions. The sender may order these services for a given postal consignment in accordance with the main text of the General Business Conditions.

In the case of a long-term agreement, the Parties may derogate from the provisions of this Annex by mutual agreement, in which case the provisions of the long-term agreement shall prevail.

I. Basic services

Name of service	In the case of long-term agreements	In the case of dispatch at GLS ParcelShops	In the case of services ordered through the https://ecsomag.hu site
Business**Parcel**	✓	✓	not available
Express**Parcel**	✓	not available	not available
Business**SmallParcel**	✓	✓	not available
Express**SmallParcel**	✓	not available	not available
GlobalBusiness**Parcel**	✓	not available	not available
EuroBusiness**Parcel**	✓	✓	not available
EuroBusiness**SmallParcel**	✓	✓	not available
GLS eParcel	not available	not available	✓

In the case of long-term agreements, the Service Provider shall set up all other available services, except for the *Express**Parcel*** service, at the Customer's request. The Client can order the *Express**Parcel*** service through the GLS customer systems.

II. Additional services

Name of service	In the case of long-term agreements	In the case of dispatch at GLS ParcelShops	In the case of services ordered through the https://ecsomag.hu site
ContactlessDelivery **Service**	✓	not available	not available
Guaranteed24**Service**	✓	not available	not available
Pick&Return**Service**:	✓	not available	not available
Pick&Ship**Service**	✓	not available	not available
Cash**Service**	✓	✓	✓
BankCard**Service**	✓	not available	✓
Exchange**Service**	✓	not available	not available
AddresseeOnly**Service**	✓	not available	not available
ScheduledDelivery**Service**	✓	not available	not available
DayDefinite**Service**	✓	not available	not available
LateCollection**Service**	✓	not available	not available
DocumentReturn**Service**	✓	not available	not available
ItemisedDelivery**Service**	✓	not available	not available
Display**Service**	✓	not available	not available
Standby**Service**	✓	not available	not available
Saturday**Service**	✓	not available	not available

*DeclaredValueInsurance**Service***	✓	not available	not available
*Preadvice**Service***	✓	not available	not available
*FlexDelivery**Service***	✓	✓	✓
*FlexDelivery**Service** – flexible delivery with optional SMS service*	✓	✓	✓
*ShopDelivery**Service***	✓	✓	not available
*SMS **Service***	✓	not available	not available
*HazardousGoods **Service***	✓	not available	not available
*Contact **Service***	✓	not available	not available

In the case of long-term agreements, the ItemisedDeliveryService or DisplayService can be ordered through the GLS Connect software. The other services – with the exception of the *Standby**Service**, ContactlessDelivery**Service**, BankCard**Service**, LateCollection**Service*** – can be ordered in all GLS customer systems. The *ContactlessDelivery**Service**, BankCard**Service***, *LateCollection**Service*** services are set up by the Service Provider at the Client's request. The *Standby**Service*** can be ordered in all GLS customer software except MyGLS.

The above services can also be ordered via the GLS API, the detailed rules for which are set out in the GLS API developer documentation.